

How to Access Patient Portal ~ Cobb Internal Medicine

1 **Brand New** patients who pre-register will receive a User ID and Password after their first appointment.

Existing patients should request User ID and password during office visit.

2 You will also receive an e-mail from eClinical with your User ID and Temporary Password.

*Although your user ID will be shown as UPPER and lower case, User ID is **NOT** case sensitive.

*Your password **is** Case Sensitive

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Go to →


The screenshot shows the top of the Cobb Internal Medicine website. The header is dark blue with the text "Cobb Internal Medicine" on the left, "2655 Dallas Highway, Suite 340 (next to Target) Marietta, GA 30064 678-797-9800" in the center, and "Primary Care" on the right. Below the header is a navigation bar with buttons for "HOME", "SERVICES", "ABOUT US", "HEALTH LIBRARY", "LOCATION", and "PATIENT PORTAL". The "PATIENT PORTAL" button is highlighted in a darker blue. Below the navigation bar, the URL "www.cobbinternalmedicine.com" is visible.

Click on "Patient Portal" 

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eClinicalWeb

The screenshot shows the eClinicalWeb login page. The title is "Please Enter your Login Credentials". There are two input fields: "Username" and "Password". A blue "SIGN IN" button is below the fields. Text annotations indicate "Password is Case Sensitive" and "Username is NOT case sensitive". A link for "Forgot Password?" is below the password field. At the bottom, there is a question: "Would you like to join our practice? New patients can Pre-Register".

Pre-register ONLY IF you have never been seen by Cobb Internal Medicine doctors. 

NOTE: If you have trouble logging on, please wait 30 minutes, review procedures, review your logon and password information, and try again.

If you continue to have problems, contact Cobb Internal Medicine at: 678-797-9800

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The first time you logon, for security, you will be asked to provide your Birthdate **OR** Phone Number. (**Birthdate is preferred**)

The screenshot shows the security question page. It says "Welcome Martha," and "As an added security measure, please answer a question. By submitting this information you are confirming your identity." There are two options: "Date Of Birth" with a text input field containing "10/15/1967" and "OR" "Phone number" with two text input fields for "Any telephone number(home, cell or work)" and "Ext.". A blue "Submit" button is at the bottom. Annotations indicate "Enter birthdate in MM/DD/YYYY format".

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You will also be asked to enter a NEW Password and unique security question.

The screenshot shows the password and security question page. It says "User Name" followed by "firstname.lastname.1967". There are three input fields: "New Password" (with a green "Strong password" indicator), "Confirm New Password", and "Security Question" (with a dropdown menu showing "What was your first phone number"). Below these is an "Answer" input field. There are "Submit" and "Cancel" buttons at the bottom.

Overview of Patient Portal Functions ~ Cobb Internal Medicine



Cobb Internal Medicine
 2655 Dallas Highway, Suite 340
 Marietta, GA 30064
 (678) 797-9800

Receive email from your doctor or nurse. ➡

Update contact information and preferred Pharmacy information ➡

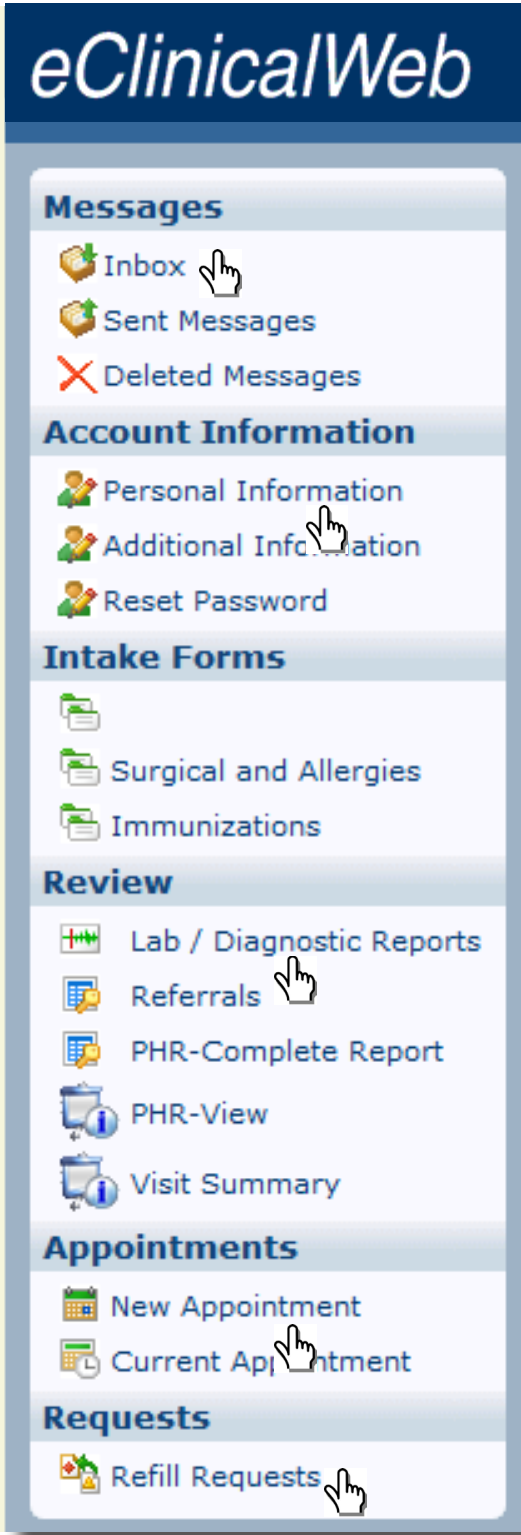
Please review and update your demographics ↗

Check lab results ➡

View your Personal Healthcare Report, read the summary of your doctor's visits ➡

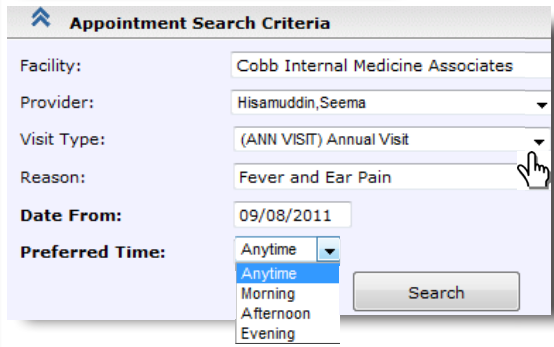
Schedule and manage appointments. ➡

Request refills for any active prescriptions. ➡



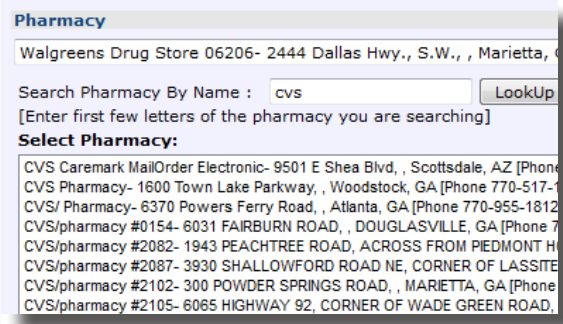
Entering information is easy!
 Just click on links and follow simple directions...

Scheduling Appointment



Provide your Pharmacy information and enjoy the convenience of requesting refills online.

Entering Pharmacy Info



Checking Lab Results

Click the Lab Link (example below) for detailed results and Doctor's instructions (if any).

Ordered Date	Name	Result
11/18/2010	Lipid Panel With LDL/HDL Ratio*	ok- 80dec/37dec
11/18/2010	CBC With Differential/Platelet	n
09/30/2009	Verbal Order	printed and signed
09/30/2009	Bilirubin, Total/Direct, Serum	1.4 (1.1-indirect)

Name	Value	Reference Range
Cholesterol, Total	132	100-199 mg/dL
Triglycerides	73	0-149 mg/dL
HDL Cholesterol	37	>39 mg/dL
VLDL Cholesterol Calc	15	5-40 mg/dL
LDL Cholesterol Calc	80	0-99 mg/dL
LDL/HDL Ratio	2.2	0.0-3.6 ratio units

Result: ok- 80dec/37dec-exercise
 Received Date: 11/19/2010

Notes: Hisamuddin, Mohsin M, MD 08/06/2011 12:18:07 AM EDT > HDL (good chol) is low. Can be improved with exercise. LDL (bad chol) is excellent. Recheck with next physical